

The Customer Journey

You're a first time or next time buyer looking to get onto, or move up, the property ladder. How can we help?

Not sure? Why not visit a show! Check our social media pages and website for information on upcoming events.

Interested in **Shared Ownership** or **Rent to Buy**? Head over to helptobuysouth.co.uk and register with us. We will need to know about your household income, savings and loan or credit agreements.

Receive your confirmation email and reference number, and begin registering your interest in properties. Save your searches!

You may receive an email from the registered provider with more information or be invited to view.

If you wish to proceed with the property you will require a Financial Assessment to determine your affordability.

If you are able to proceed, you can then make an offer on the property. You will also need approximately £2,500 for initial fees.

For more in depth information, visit the Help & Advice page on our website.

Interested in the **Equity Loan***? Find a newbuild property that you're interested in and contact the developer.
**Available on selected developments only.*

You will then need to complete a Reservation Form with the developer, along with a Property Information Form.

Once they are complete, send both forms to our Reservations team – reservations@helptobuysouth.co.uk.

Your application will be assessed and checked along with a Financial Assessment to assess your affordability.

If you are successful, you will then be issued with an Authority to Proceed (ATP) document. Please do not apply for a mortgage prior to receiving this. The ATP will confirm the next steps and should be read alongside the Help to Buy Buyers Guide, which can be found on our Help & Advice page.

